

MORAGA COUNTRY CLUB • HOMEOWNERS ASSOCIATION
MEMBER ENGAGEMENT AND PROGRAMMING COMMITTEE

MINUTES OF THE MEETING

February 13, 2025 • 5:00 PM, Board Room

I. Call to Order – Establish Quorum

Chair, LJ D'Iorio, called the meeting to order at 5:01 p.m. A quorum was established.

Members Present:	LJ D'Iorio, Lisa Tabak, Kurt Piper, David Roth, Helena Singelstad, Jeff Raleigh, and Melissa Foxworthy
Members Absent:	Barrett Fallentine, Sunun Faulkner and Nancy Wenck
Staff Present:	Eric Jacobsen, Christina French – Hoka fonu
Others Present:	Ginger Bagai, Vice-President of the Board

II. Approval of Minutes - Minutes of the November 14, 2024, meeting minutes were approved unanimously.

III. Old Business

A. Speaker Series Follow Up

Jeff Raleigh updated the Committee on the three Speaker Series Events which have taken place since the establishment of the program. Additional Speakers have been booked to continue the events on a monthly basis and discussions took place on operational improvements, logistics and follow ups for the events. Additional discussions will take place at upcoming meetings.

IV. New Business

A. 2025 Member Satisfaction Survey - Recreation

The Committee discussed the 2025 Member Satisfaction Survey including minor modifications to the survey and the general timeline of the survey. The Committee will send their edits to the Christina French by February 20th for inclusion in the March Board of Directors Meeting Package. This would allow the survey to go out to the Membership by the end of March. Continued discussions will take place at upcoming meetings.

B. 2025 Committee Changes

Chair, LJ informed the Committee on his departure of the Committee with Ginger Bagai, Vice-President of the Board to run the Committee as Chair beginning at the March Meeting.

V. Service Delivery Member Feedback – Additional discussions took place amongst the Committee regarding other service delivery items related to comments on the food quality issues of the Crab during the Crab Feed as well as multiple compliments on the Crab Feed for the overall event, comments on the congregation of the Food & Beverage Front of House employees at the Bar during service, as well as quality control on food deliveries to ensure what was ordered was delivered. Discussions also took place on the process for the new menu launches and control of the food product as well as the potential for an annual season opener party in Spring, very similar for the 50th Anniversary event. Continued discussions and updates will take place on specific service feedback deliveries and any ways to implement changes necessary to operations to allow the membership to improve during the upcoming meetings.

VI. Management Report – There were no additional comments provided outside of items already discussed during the meeting. Additional operational updates will take place at future meetings.

VII. Board Liaison Report – Chair and Board Liaison, LJ D'Iorio updated the Committee on recently discussed topics at the Board of Directors Meeting including the recent Board of Directors Election and Annual General Meeting in January. Continued updates will take place at upcoming meetings on topics discussed at the Board of Directors Meetings.

VIII. Requested Board Action – None.

IX. Next Meeting – Thursday, March 13, 2025, at 5:00 PM, Board Room.

X. Adjournment – The meeting was adjourned at 5:46 PM.

Minutes Prepared by Christina French - Hokafonu